

# Comfort

↳ and privacy at your discretion



Information for patients

## Additional offers

# Empathetic and competent care

Welcome to Zuger Kantonsspital. We will endeavour to make your stay with us as comfortable as possible. This leaflet will provide you with information about our non-medical service package for your class of insurance, your options for enhanced privacy, and other offers.



**YOUR WELLBEING** Our doctors and specialist nursing team place great emphasis on sensitive and personalised care. Our modern infrastructure offers the ideal setting for treatment. You can rest assured that you will be in the best possible hands with us, in terms of both medical expertise and care.

**OVERVIEW OF SERVICES** The following pages provide information about the non-medical services available to you during your stay. Would you like more privacy? Depending on your insurance class and the available bed capacity, you can opt for a private room or a shared room with one other person for an extra charge. There are also additional offers for your relatives where required.

## GENERAL INSURANCE

### Room

- » Bright, modern shared room\* with shower/WC, hair dryer
- » Individual media terminal with telephone and free TV/radio
- » Free internet access (Wi-Fi)

### Menu

- » Varied selection from our lunch and dinner menu
- » Free tea and coffee after meals
- » Free mineral water

\* You will be looked after in a shared room with one other person in the Women's Clinic.

**Would you like a little more peace and privacy?** We are delighted to offer you the following options on the General Ward:

**PRIVATE ROOM** For an extra charge of CHF 480 per night\*\*

**SHARED ROOM WITH ONE OTHER PERSON** For an extra charge of CHF 220 per night\*\*

\*\* Your requested room cannot be guaranteed at times of high bed occupancy. In this case, the agreed extra charge will be annulled.



## SEMI-PRIVATE INSURANCE

### Room

- » Bright, modern shared room (with one other person) with shower/WC, hair dryer and safe
- » Individual media terminal with telephone and free TV/radio
- » Free internet access (Wi-Fi)

### Menu

- » Wide-ranging selection from our extensive lunch and dinner menu
- » Extended à-la-carte menu
- » Free tea, coffee, and non-alcoholic drinks

### Further services

- » Personal care with our room service
- » Daily newspaper in your room

**Would you rather have a room to yourself during your stay?** We are delighted to offer you the following option:

**PRIVATE ROOM** For an extra charge of CHF 360 per night\*

\* Your requested room cannot be guaranteed at times of high bed occupancy. In this case, the agreed extra charge will be annulled.



**GAST  
HAUS**KELLER

GASTHAUS  
**LÖWEN**

Our catering offer for patients with supplementary insurance is compiled together with the Gasthaus Rathauskeller in Zug and the Gasthaus Löwen in Menzingen.

## PRIVATE INSURANCE

### Room

- » Bright, modern single room with shower/WC, hair dryer
- » Modern relaxing armchair, side table, standard lamp, and room safe
- » Individual media terminal with telephone and free TV/Radio
- » Large flat screen
- » Free internet access (Wi-Fi)

### Menu

- » Wide-ranging selection from our extensive lunch and dinner menu
- » Complete à-la-carte menu with seasonal specialities
- » One glass of wine or beer at mealtimes, with permission from the doctor responsible for your care
- » Free tea, coffee, and non-alcoholic drinks
- » Visitors: two vouchers per patient for a meal in the room, snacks, and non-alcoholic drinks

### Further services

- » Personal care with our room service
- » Daily newspaper in your room
- » Free telephone calls within Switzerland
- » Taxi costs for your journey home organised by our team (up to a maximum of CHF 120)



**RATHAUSKELLER**

**GASTHAUS  
LÖWEN**

Our catering offer for patients with supplementary insurance is compiled together with the Gasthaus Rathauskeller in Zug and the Gasthaus Löwen in Menzingen.

**BOOK «MORE PRIVACY» UPGRADE** Please send the completed admission form to Patient Administration or inform your specialist nurse about your requested room at the beginning of your stay. If a suitable room is available and you have paid a deposit for your planned stay, the room is considered booked. An additional payment will need to be made for longer stays. You will be charged for the number of full or partial nights you spend at the hospital, starting from the time of your admission. You can pay the deposit at Patient Admissions or by transferring the amount to our account at Zuger Kantonalbank. Extra charges are not covered by insurance.

**CHANGE OF INSURANCE CLASS** Opting for a privacy upgrade does not change your insurance class. Please speak to Patient Accounting, telephone 041 399 44 34/patadmin@zgks.ch, for information on treatment in a higher insurance class (treatment by a Senior Consultant or the Chief Physician, extended catering offer) and the associated additional costs).



**OFFERS FOR RELATIVES** In certain cases, relatives may be able to eat in your room or even spend the night.

Breakfast	CHF 10
Lunch	CHF 22
Dinner	CHF 18
Drinks	see separate price list
Overnight accommodation including breakfast	CHF 145
Co-admission of a healthy infant	CHF 60/day*

\* requires an upgrade (for a fee) to a single room; this upgrade fee is waived for breastfeeding mothers until their baby is six months old

**«MORE PRIVACY» UPGRADE** Are you planning on giving birth in our hospital soon? If you would like to enjoy more comfort and privacy after giving birth, ask for the leaflet «Additional child-birth services».

**INFORMATION** Do you have any questions or would you like to reserve your preferred room? We will be happy to advise you:

Telephone 041 399 44 40

E-mail [pataufnahme@zgks.ch](mailto:pataufnahme@zgks.ch)

» Prices subject to change.



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